

NEWS RELEASE

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DEXTER + CHANEY WILL EXHIBIT SPECTRUM'S NEW SERVICE REQUEST CENTER AT AHR EXPO 2010

SEATTLE, January 7, 2010: Dexter + Chaney (www.dexterchaney.com) will exhibit the new Service Request center in its Spectrum® Construction Software at AHR Expo 2010 January 25-27 at the Orange County Convention Center in Orlando FL (booth #2188). AHR Expo—billed as the world's largest hvac marketplace—will bring together more than 1,800 exhibiting companies and more than 25,000 visitors from all 50 states and more than 120 countries.

Spectrum's Service Request center provides, on a single screen, access to all of the information required to handle a customer's service request. A customer service representative (CSR) can use the information on the Service Request screen to create a new work order within seconds.

When a call comes in, the CSR can view all the critical information to handle the call on one screen; the list of equipment on-site, the history of work performed, service contracts in force, the customer's credit status and open purchase orders are visible in one place. The CSR can create a new work order with a minimum number of keystrokes, typically within 20 to 45 seconds.

ABOUT DEXTER + CHANEY

More than 1,000 construction companies throughout the United States use Dexter + Chaney's Spectrum® Construction Software. Spectrum includes 28 integrated modules that handle project management, construction accounting, service management, human resources, document imaging, equipment management, remote connectivity and data sharing tasks. Contractors who use Spectrum report they have improved profitability and have grown their businesses more than 300 percent without adding financial staff.

More than 10,000 total users make use of Spectrum's Document Imaging software, which addresses a typically painful problem for construction contractors: giving management, office staff and project managers the fast, electronic access they need to important documents like contracts, change orders, time cards, invoices and others.

For more information about Dexter + Chaney or Spectrum, contact Brad Mathews, Vice President of Marketing, Dexter + Chaney, 9700 Lake City Way NE, Seattle WA, 98115-2347; phone: 800-875-1400 or 206-364-1400; fax: 206-367-9613; e-mail: info@dexterchaney.com;
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